

UHN's Role in the Provincial Digital Health Ecosystem - Past, Present, and Future

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ABSTRACT

UHN has helped to transform care delivery and patient experience at the regional and provincial level as a key delivery partner supporting the Ministry of Health's strategic priorities over the past decade. As a significant contributor to the broader digital health ecosystem, UHN's Regional/Provincial Portfolio team has been a front-runner in digital health innovation and delivering novel technology solutions to clinicians at scale. Shiran Isaacksz, Sr. Director, Regional/Provincial Portfolio, UHN will share how he and his team have taken ideas from bench to bedside to support better care and outcomes for patients at large. While sharing insights and lessons learned across select initiatives, he will also shed light on how UHN's role in the broader digital health ecosystem has evolved over time to accommodate the change in overarching priorities and advancements in technology.

BIOGRAPHY



Shiran is the Senior Director of the Regional Provincial Portfolio at University Health Network – one of the largest public sector health information management technology service delivery organizations in Canada. As part of his role, he is a member of the Senior Management Team at the Toronto Central Community Care Access Centre (TC CCAC) and is responsible for driving the Information Management Strategy for the organization. With more than 18 years of healthcare experience, Shiran's expertise lies in leading complex and large-scale transformational projects and overseeing established regional programs and IM/IT Teams for the community sector. Through these experiences Shiran possesses a comprehensive view of the complex health care system with a focus on improving patient care and patient outcomes throughout the continuum of care. Shiran finds great satisfaction in tackling challenging and previously unsolvable industry issues. His collaborative approach also extends to development of unique industry partnerships, beyond the typical client-vendor role. In doing so, he assembles strong, inter-disciplinary teams with a broad range of skills, and applies a holistic approach to problem solving that results in new products and programs to support care delivery and patient experience. Shiran chose a career in healthcare as he felt an innate drive for working in a sector that aligns with his values and enables him to give back to the community at large. "All of the great work we do at UHN and TC CCAC is patient-centric. With every decision made, we ask how we are improving the patient experience, and improving care outcomes". Shiran believes that the patient voice must guide all healthcare activities, whether it be at the policy level in his role as Vice President and Board Member with COACH(Canada's Health Informatics Association) or when planning and implementing projects.